

Summary of AQTF audit information

As a Pre-qualified Supplier under the User Choice 2010 – 2015 program CEDAR Centre is required to publish audit information in relation to its compliance with the Australian Quality Training Framework (AQTF).

The User Choice program provides public funding paid directly to Pre-qualified Suppliers for the delivery of accredited entry-level training to eligible Apprentices and Trainees.

The AQTF is the national set of standards which assures nationally consistent, high-quality training and assessment services for the clients of Australia's vocational education and training system.

An AQTF audit reviews evidence of an organisations' compliance with the requirements of the AQTF *Essential Conditions and Standards of Initial/Continuing Registration* to confirm that it is achieving quality training and assessment outcomes. The process also identifies opportunities for improvement on these outcomes.

This information is published to assist apprentices, trainees and their employers to make informed decisions regarding their selection of a Pre-qualified Supplier for the delivery of training and assessment services.

Audit Date: 21 April 2009

Qualifications audited	
Qualification code	Qualification name
CHC30102	Certificate III in Aged Care Work
CHC30302	Certificate III in Disability Work

Audit Outcome			Rectification	
Was non-compliance identified? Yes/No	If 'Yes', non-compliance type Minor, Significant, Critical	Summary of non-compliance	Actions taken to rectify the non-compliance	Has the non-compliance been rectified? Yes/No
Yes	Minor	<p>"It cannot be supported that the organisation has retained sufficient evidence to support the outcome of assessments for AVETMISS Outcome Identifier (20)."</p> <p>The organisation is requested to provide amended or re-developed assessment tools that meet the full requirements of the unit of competency particularly the critical aspects of evidence, required knowledge and skill</p>	<p>For both units of competency the organisation provided re-developed assessment tools consisting of an improved written assessment, practical observation checklists and third party report. The combination of assessment tools sufficiently addresses all of the unit's critical aspects of evidence, knowledge and skills requirements.</p> <p>All assessment tools were accompanied with benchmark criteria and align to the assessment methods identified on the organisation's documented strategies for training and assessment.</p>	Yes

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Explanatory notes:

Non-compliance with the AQTF means that requirements of the have not been met based on the evidence reviewed. Non-compliances are categorised as minor, significant or critical. For the purposes of the User Choice 2010 – 2015 program, only significant and Critical non-compliances need to be published

- Minor: No, or minor, adverse impact on learners with no serious breakdown of provision of quality training and assessment.
- Significant: Significant adverse impact on learners with insufficient focus on quality training and assessment outcomes.
- Critical: Critical adverse impact on learners with widespread or persistent dissatisfaction with services and outcomes.